

**BACKGROUND**



LA County’s Justice, Care and Opportunities Department (JCOD) is leading a collaborative effort to design an integrated solution to connect justice impacted individuals to services and resources. Partnering with a vendor and benefiting from strategic consulting and guidance from the Office of the Chief Information Officer (OCIO) within the Chief Executive’s Office, JCOD is working to consolidate service and provider information into a single platform, known as “LA County CareConnect”.

**WHAT**

LA County CareConnect will provide the following:



Ability to search for providers throughout LA County



Information on availability of beds and services<sup>1</sup>



Option to screen clients for needs and make closed loop referrals

CareConnect soft-launched in Summer 2024. We are working to grow the network and welcome service navigators and providers that would like to join.

**Services included:**



Housing



Food, clothing, and other basic needs



Mental and physical health



Substance use disorder treatment



Employment and education



Benefits and social services



Legal assistance



Transportation

**GOAL:**



Justice impacted individuals will be able to access services quickly and more effectively. While justice involved individuals are the initial focus, the goal is for these services to be available to all LA County residents.

**WHO:**



CareConnect will serve as a central platform, allowing individuals seeking services to search for providers. Staff can create accounts to connect with clients through referrals. This approach aims to bridge existing gaps and deliver coordinated services to clients seeking assistance with needs such as housing, mental and physical health care, and food and clothing.

<sup>1</sup>Not all services and beds are appropriate for public-facing availability. Inclusion in publicly available bed counts may depend on referral sources and eligibility requirements.